



QUALITY POLICY STATEMENT

SRC Group is a leading independent supplier to the construction and infrastructure industries in London, East Anglia, and the Home Counties.

- We produce and provide a wide range of construction materials and solutions, including top quality aggregates, recycled and secondary aggregates and ready mixed concrete, conforming to contractual and regulatory requirements.
- We have invested in state-of-the-art recycling facilities, to provide environmentally sustainable solutions.
- We also provide demolition and waste disposal services for inert, non-hazardous and hazardous materials.
- To ensure our delivery and collection services match the high standard of our materials and client service, we own and operate a large fleet of tippers, grabs, articulated and RMC lorries.

Our vision is to be sustainable, reliable and consistent.

Our mission is to expand our operations by consistently meeting customers' expectations, our industry and legal requirements, which includes the enhancement of customer satisfaction through the effective application of our processes for continual improvement. We maintain our ISO 9001 accreditation as a standard business practice. To achieve our mission, we are setting and continuously reviewing meaningful and measurable objectives in line with the strategic direction.

Our values are sustainable business practices, including: corporate social responsibility (social, economic and environmental), responsible governance and equal opportunity are all expected values within our organisation. These are re-enforced through sustainable ethics and workforce integrity throughout all business operations.

Our dedicated employees are constantly utilising their knowledge, skills and expertise to deliver solutions to any challenge. We have established an on-going training and development programme to ensure all our employees are aware of the quality system and competent to perform their function within the system.

We strive to continually develop new methods, production methods, and techniques to deliver value and quality products to our customers.

Through the communication and implementation of this policy to everyone employed, or working on behalf of SRC, we aim to become the supplier of choice and exceed our customers' expectations. This policy is also made available to other interested parties upon request.

A handwritten signature in black ink, appearing to read 'Oliver Rees', with a stylized, cursive flourish.

Oliver Rees
Managing Director

1st January 2021